

Warranty

OPTITECH ONE YEAR LIMITED WARRANTY

Effective November 1, 2018

Warranty Qualifications

Please submit your warranty registration by logging on to:

<https://www.optistartremote.com/register>

Your unique Serial number can be found on the bottom of the Fuse Box. Enter this serial number & other personal details on the registration page within fifteen (15) days of purchase. This will be your proof of purchase & Warranty.

Repair/Replacement Warranty

Optitech warrants to the original purchaser that the electrical & electronic components will be free of defects in material and workmanship for a period of one (1) year from the original date of purchase (90 days for commercial & industrial use).

Transportation charges on product submitted for repair or replacement under this warranty are the sole responsibility of the purchaser. This warranty applies only to the original purchaser and is not transferable.

Do not return the unit to the place of purchase.

Contact Optitech Technical Service and Optitech will troubleshoot any issue via phone or e-mail. If the problem is not corrected by this method, Optitech will, at its option, authorize evaluation, repair or replacement of the defective part or component at Optitech Service Center. Optitech will provide you with a case number for warranty service. Please keep it for future reference. Repairs or replacements without prior authorization, or at an unauthorized repair facility, will not be covered by this warranty.

Warranty Exclusions

This warranty does not cover the following repairs and equipment

Normal Wear

This warranty does not cover repair when normal use has exhausted the life of a part or the equipment as a whole.

Installation, Use and Maintenance

This warranty will not apply to parts and/ or labor if the system is deemed to have been misused, neglected, involved in an accident abused, beyond the system's limits, modified, installed improperly or connected incorrectly to any electrical component. Normal maintenance is not covered by this warranty.

Other Exclusions

This warranty excludes:

- .Cosmetic defects such as paint, decals, etc.
- .Accessory parts such as fuses and connectors.
- .Failures due to acts of God and other force majeure events beyond the manufacturer's control.
- .Problems caused by parts that are not original Optitech parts.
- .Water Submersion

Limits of Implied Warranty and Consequential Damage

Optitech disclaims any obligation to cover any loss of time, use of this product, freight, or any incidental or consequential claim by anyone from using this system. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE

A unit provided as an exchange will be subject to the warranty of the original unit. The length of the warranty governing the exchanged unit will remain calculated by reference to the purchase date of the original unit.

This warranty gives you certain legal rights which may change from state to state. Your state may also have other rights you may be entitled to that are not listed within this warranty.

Warranty Contact:

Mon – Fri 9:00 AM – 5:00 PM (CST)

Tel: +52 (222) 688-5555

E-mail: help@optistartremote.com

Web: www.optistartremote.com